

PATENT NUMBER and ISSUE DATE

U.S. UTILITY Patent Application										
APPL NUM	FILING DATE	CLASS	SUBCLASS	GAU		EXAMINER				
10051733	01/15/2002	379	265.04	2645		HOUSAIN				
APPLICANT	S: Uppalu	ru Prem;	Sundaram Mu	kesh;			D			
						266.01				
	O DATA VERIFIE	n yes	H							
**CONTINUING DATA VERIFIED: THIS APPLICATION IS A CON OF 09/433,640 11/03/1999 WHICH IS A DIV OF 09/249,395 02/12/1999 PAT 6,011,844										
										WHICH CLAIMS BENEFIT OF 60/090,091 06/19/1998
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FOREIGN	APPLICATIONS						- :			
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Foreign priority	claimed	0	yes X no yes X no			TORNEY DOCKET NO	11			
35 USC 119 co Venfied and Ac	knowledged Examiner	s's intials			003	3924.P001DC				
TITLE : Poir	nt-of-presence call	center ma	anagement sys	stem	U S	S DEPT OF COMMIPAT & TM-PTO-436L(P	tov 12.04)			
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20.46			Assistant Examiner	DRAWING					
$\xi^{\prime}_{i}\xi_{i}\xi_{i}\xi_{i}$	ISSUE FEE			Sheets Drwg.	Figs.Drwg.	Print Fig.			
1 . 1 .	Amount Due	Date Paid							
[3]E.			Primary Examiner	Application Examiner					
	TE	RMINAL	PREPARED FOR ISSUE						
1.1		DISCLAMER	WARNING: The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368, Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.						
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